

streaming options and channel lineups







Live TV Streaming Options

			I	I
Streaming Service	PlayStation.Vue	sling	DIRECTV N©W	hulu Live TV
	Access: \$40 per month for 45+ channels*	Sling Orange: \$20 per month 30+ channels	Live a Little: \$35 for 60+ channels;	\$40 per month for 50+ Channels and Hulu Premium
	Core Slim: \$45 per month for 60+ channels*	Sling Blue: \$25 per month 40+ channels	Just Right: \$50 for 80+ channels;	(\$15 add-ons allow for additional streams and/or additional cloud storage)
Package Pricing	Elite: \$55 per month for 80+ channels*	Orange + Blue: \$40 per month 45+ channels	Go Big: \$60 for 100+ channels;	
	Ultra: \$75 per month for 80+ channels, plus HBO and Showtime	Additional channel add-on packs from \$5-\$15	Gotta Have It: \$70 for 120+ channels	
	Additional channel add-on packs from \$2-\$20 (can be purchased as standalone channels)		Add-on packs available for \$5	
Sign Up for Streaming Service	www.playstationvue.com	www.slingtv.com	www.directvnow.com	www.hulu.com/live-tv
Free Trial for New Customers	5 days	7 days	7 days	7 days
Major Networks*	ABC, NBC, FOX (Major networks live in select cities; on-demand all other locations) CBS (Only available in select markets)	ABC, FOX, NBC (Major networks live in select cities; on-demand all other locations)	ABC, FOX, NBC (available in select cities)	ABC, CBS, FOX, NBC (Major networks live in select cities; on- demand all other locations)
Sports Networks	NESN, ESPN, Fox Sports, NBC Sports Network, NFL Network	ESPN, Fox Sports, NBC Sports Network, NFL Network	ESPN, Fox Sports, NBC Sports Network	ESPN, Fox Sports, NBC Sports Network
Subscription Type	Monthly, no contract, cancel anytime	Monthly, no contract, cancel anytime	Monthly, no contract, cancel anytime	Monthly, no contract, cancel anytime
Cloud DVR	Yes (keep titles up to 28 days)	Yes, \$5 add-on for most devices (up to 100 hours-worth of content storage;), free for Roku users	No	Yes (up to 50 hours-worth of content of content storage; 200-hour upgrade available)
Video On Demand	Yes (on select channels, shows, including local channels where available*)	Yes (on select channels, shows)	Yes (on select channels, shows)	Yes (including content from Hulu Premium streaming service)
Pause, Rewind, Fast Forward	All channels	Only select channels	Video On-Demand only	Yes, but not during commercials
Replay/Catch-up	Select channels and shows	Select channels and shows	Yes (72 hours after recording)	Select channels and shows
Number of Streams Per Account	5	1 or 4 (depending on subscription)	2	2 (unlimited in-house streams for \$15 more per month)
User Profiles	10	1	1	6
Bandwidth Limiter	No	Yes	No	TBD

Streaming Device Comparison									
	AMAZON FIRE TV	ROKU	APPLE TV	GOOGLE CHROMECAST					
Streaming Device									
Website	amazon.com/firetv	<u>roku.com</u>	apple.com/tv	https://store.google.com/category/ home entertainment					
List Price (USD)	Fire TV: \$69.99 Fire TV Stick with Alexa Voice Remote: \$39.99	Roku Ultra: \$99.99 Roku Streaming Stick+: \$69.99 Roku Premiere: \$69.99 Roku Express+: \$39.99 Roku Express: \$29.99 Roku Streaming Stick: \$49.99	Apple TV 4K, 64GB: \$199.00 Apple TV 4K, 32GB: \$179.00 Apple TV, 32GB: \$149.00	Google Chromecast Ultra: \$69.00 Google Chromecast: \$35.00					
TV Connections	HDMI	All: HDMI Express+: HDMI, Composite A/V for older TVs	HDMI	НДМІ					
Internet Connections	Both: Wi-Fi, Ethernet (with adapter, sold separately)	Ultra: Wi-Fi, Ethernet Other Models: Wi-Fi	Wi-Fi, Ethernet	Both: Wi-Fi Ultra also comes with Ethernet adapter					
Content Providers Available on All	Netflix, Hulu, Crackle, FilmStruck, Sling WatchESPN, FOX NOW, Telemundo D NOTE: May be limited to certain models	eportes EN VIVO, Plex, Pandora	manufacturer to confirm availability.						
Additional Popular Providers	Amazon Video, Spotify, Amazon Music, Sirius XM, PlayOn	VUDU, Google Play,YouTube, YouTube TV, Spotify, Amazon Music, Sirius XM, PlayOn	iTunes, Apple Music, Amazon Video, VUDU, YouTube, YouTube TV, Sirius XM	Google Play, YouTube, YouTube TV, FandangoNOW, VUDU, Amazon Music, Spotify, PlayOn					
Missing Popular Providers	FandangoNOW, Google Play, YouTube (as of January 1, 2018), VUDU, iTunes, Apple Music	iTunes, Apple Music	Google Play, FandangoNOW, Spotify, Amazon Music, PlayOn	Amazon Video, iTunes, Apple Music, Sirius XM					
Additional Features	Box supports 4K and HDR video Pair with select Amazon Echo voice-activated devices for hands-free control Pair with select Amazon Echo voice-activated devices for hands-free control Remote and mobile apps also work with Alexa personal assistant Amazon Fire, Android, and iOS apps available for use as remote control Screen mirroring available on Fire TV Stick for compatible Amazon Fire and Android devices Free Amazon Cloud storage for all Amazon content Supports Bluetooth accessories	Ultra, Streaming Stick+: Support 4K and HDR video Ultra, Streaming Stick+, Streaming Stick: Voice Search on Remote (all models have voice search through mobile app) Ultra: USB port for personal media on external drive, microSD slot for extra memory, Ethernet port, night listening mode, enhanced remote with headphone jack and gaming buttons, and a remote finder Streaming Stick, Streaming Stick+: Wireless remote that doesn't require line of sight Express+: Has A/V connectors for using with non- HDTVs	Can watch content saved on Mac computers, iOS devices, and iCloud TV app helps organize content in one interface Use Siri voice commands Single sign-on lets you log into multiple apps available with your cable/satellite package iOS app available for use as remote Can cast and control streaming content and mirror screens from compatible Macs and iOS devices using AirPlay Supports Bluetooth accessories	Ultra supports 4K and HDR video Pair with Google Home voice-activated devices for handsfree control Google Home app helps you discover popular content and supported apps Can use Chrome browser to cast any tab or full computer screen to TV Screen mirroring available for compatible Android devices					



\$74.99/ma²		AMERICA	ESFIT	FREEFORM	Action (State of Control of Contr	WGWID	Alert world	22	
Ultra		- DECADES	epix	/FOX					
	BBC AMER RICA					Par land			L 50
\$54.99/mo		CN	S S	SSENISI 18			WNBCSN		
Elite	AMC		i X	food	×				İ
mo'	awc	CNBC				HLN		SCI	true
Ore \$44.99/mo	ANDEMAND AMC	CNBC	Disney damage		DX EW	HISSIAL	AZIONAL	Pop	travel 1
Core \$44.99/mo		CATTOOL ATTOOL.			FUSION -		CEOCRAPHIC		
\$44	#NBC DNDEMAND		A SENERAL	ESPTIZE STATES STATES		HEMAIL		Pop	travel



\$74.99/mo	∅ ⟩	AMERICA	ESFIT	FREEFORM	草	MGW	NECW TEN	22	
Ultra		- DECADES	epix	/FOX	Hallmark -		NESN	SUNDANCETY	
	BBIC AMER RICA	COOKING	<u>LL</u>		4 COLF	A SECTION OF THE PROPERTY OF T	necn		6 2
e \$54.99/mo		NO	VID.	SSENISI IA			WNBCSN		ij.
Elite	AMC			food	×	EE	Spoots Spoots Boston	NOW WITHOUT WATER	The CM
.99/mo*	амс	CNBC	Section 1			HLN	AL S	SCI	tru [®] .
Core \$44.99	#NBC BNDEMAND	© Clis sports	A SINE OF		X		NATIONAL	Pop	trayet
9	FOXDEMAND	CANTON WITHOUT.	Life	ESTITE		HGTV		OXY	1
\$39.997ma	opposed On Demand	BITW		ESFITE	F52	HB®	™ MSNBC	NMO	TLC
Access \$	Swam	bravo	©		F51		M. M.	OLYMPIC OLYMPIC	(tps



\$74.99/mo*		AMERICA	ESFIT	FREEFORM	Hallmark BRAMA	MGMHD	NETWORK	22	
Ultra	BBG WORLD NEWS	- DECADES	epiX	/FOX NEWS	Hallmark	MACHINIMA	· NESN	SUNDANCETV	VELOCITY
*0	BIBIC AMER RICA	COOKING		(FOX)	€ COLF	A STATE OF THE PARTY OF THE PAR	necn	Nos	5
e \$54.99/mo⁴	ANIMA MANA	NO	VID	SSENISTIE VOIE	ESPORTSTV	IMPACT	WNBCSN		MOVERSAL KING
Elite	AMC MERCENIA	CONBC WORLD	į.	food	×	EEG.	Speeds Speeds Boston	NEW	TAN STATE
4.99/то	awc	CNBC		ESPORTSTV	NY4	HLN	ALC	SCI	true
Core \$44.99	DNDEMAND	© CES SPORTS	Disne		FX	HEMHI	CEOCRAPHIC	Pop	travel
O .	POKOEMAND	CANTON HITERA		CWELLER	FUSION	HGIV	O INTER	OXY	1
\$39.997mo	Soc On Demand	BTW	Family	ESFITE	F52	HB©	™ WSNBC	OWN	T
Access	SMAN	bravo		DEPORTES	F51	Hallmark Worlfs Questibits		OLYMPIC CHANNEL	lbs



\$74.99/mo*		AMERICA	ESFIT	FREEFORM	Hallmark	МСМР	NETWORK	22	
Ultra	BBIG WORLD NEWS	- DECADES	epiX	/FOX NEWS	Hallmark	MACHINIMB	NESN	SUNDANCETV	VELOCITY
	BIBIC AMEF RICA	COOKING	144	(FOX)	400€		necn	ANOS	P.
\$54.99/mo	ANISA	NO	Aİİ		ESPORTSTV	IMPAGT	PENBCSN	SEO WTIME	perversal, edg
Elite	A A Commission of the Commissi	CONBC		food	×	SE	AND Sports Boston	STATE STATE OF THE	III CO PAI
4.99/то	амс	CNBC		ESPORTSTV	EXM	HLN		SCI	tru
Core \$44.99	PNBC DNDEWAND	© CESSPORTS	DISNEP	ļ.	X	HIMMI	NATIONAL	Pop	travel
0	FOXSEMAND	CATTOON MITTOON.		BSFTEWS	FUSION	HGTV	WILD	OXY	13
\$39.99/mo	on Demand	BTW HIE WILL HAVE BEEN ALL HAV	Family	ESTITE	F52	HBO	™ SNBC	OWN	TLC
Access	Seman News	bravo		DEPORTES	F51	Hertimon Hertists	H.B	OLYMPIC OLYMPIC CHANNEL	Fbs



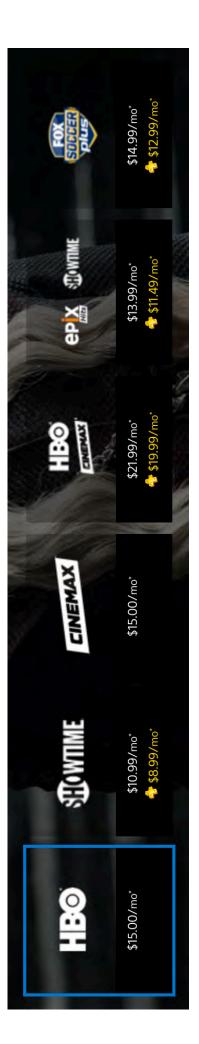
Streaming services are not provided by Whip City Fiber.
Prices and channel options are subject to change. Please confirm your options with the provider before purchase.

Add-On Channels

- 3

Get more from your multi-channel plan by adding on select channels and bundles.





UNIVERSO

MATCEO

FOX life

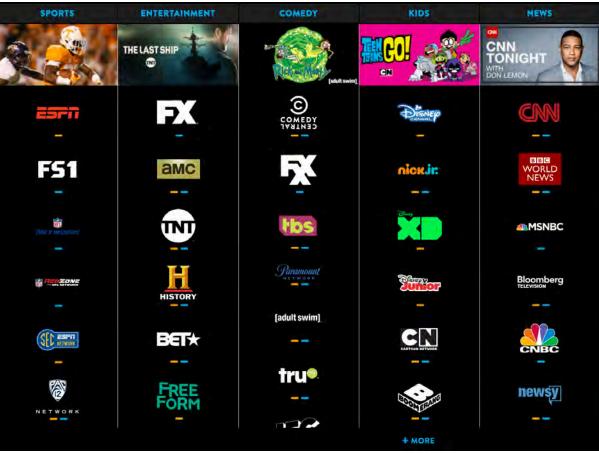
\$4.99/mo* \$3.99/mo*



www.sling.com

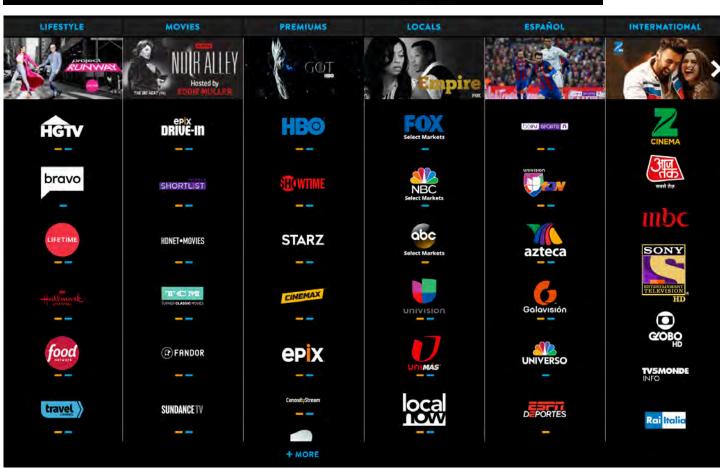
Streaming services are not provided by Whip City Fiber.

Prices and channel options are subject to change. Please confirm your options with the provider before purchase.



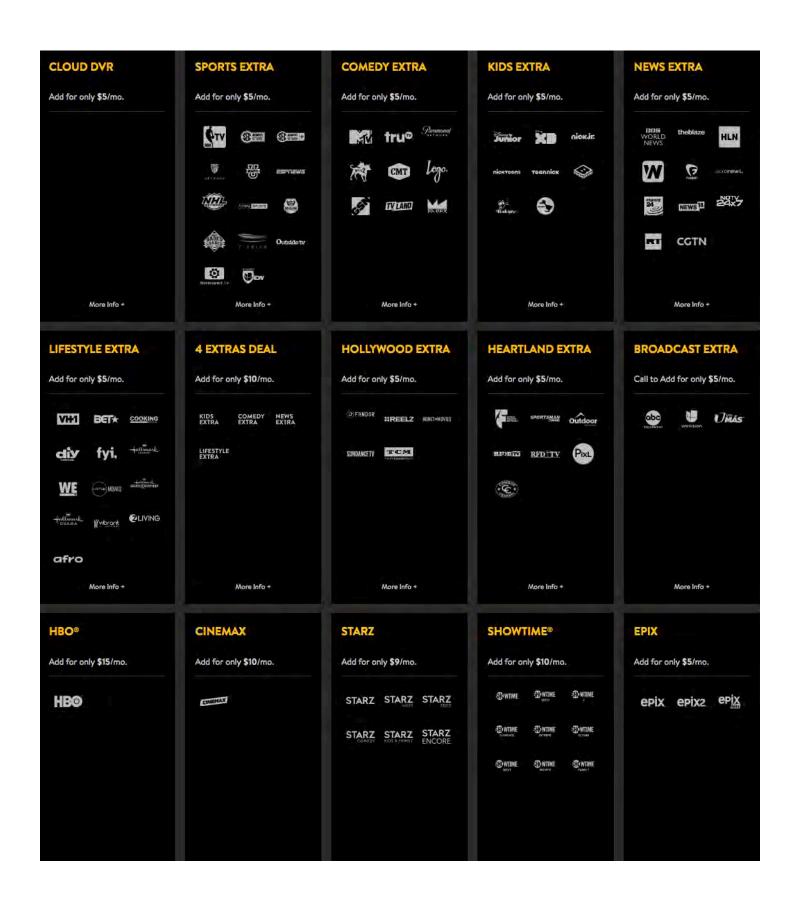
SLING BLUE \$25

SLING ORANGE \$20





www.sling.com





www.hulu.com

Streaming services are not provided by Whip City Fiber.

Prices and channel options are subject to change. Please confirm your options with the provider before purchase.

HULU Get 1 month free, then starts at \$7.99/month SELECT PLAN Stream on your favorite devices Get unlimited access to the Hulu streaming library with limited or no commercials. Enjoy full seasons of exclusive series, hit movies, Hulu Originals, kids shows, and more Switch plans or cancel anytime AVAILABLE ADD-ONS No Commercials HBO®

ENHANCED CLOUD DVR

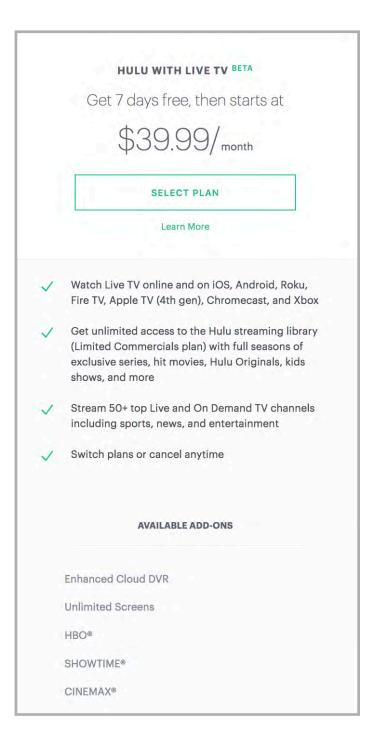
Upgrade Cloud DVR to 200 hours

• Fast-forward through commercials

SHOWTIME®

CINEMAX®

- No limit on simultaneous recordings
- Stream your recordings anywhere on supported devices

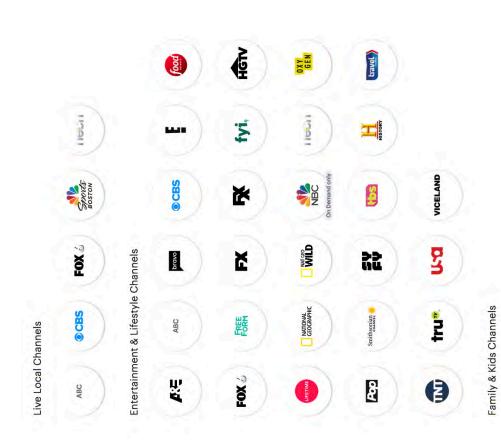


HBO

CINEMAX

1

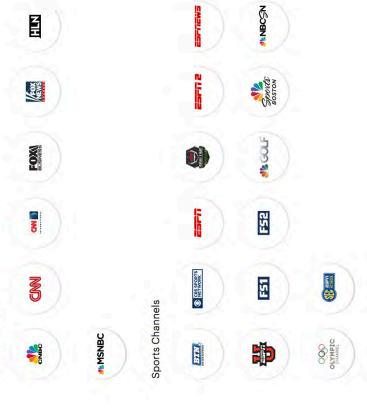




www.hulu.com

Streaming services are not provided by Whip City Fiber. Prices and channel options are subject to change. Please confirm your options with the provider before purchase.

News Channels



Add-on Premium Channels





Z U







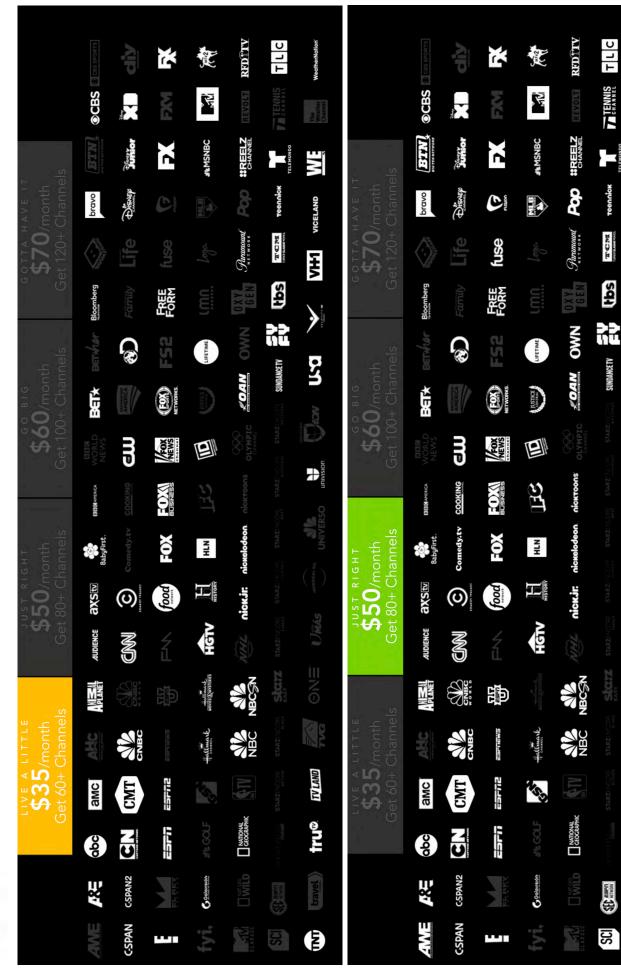


DIRECTV NOW ADD ONS:
HBO or CINEMAX \$5/month each
SHOWTIME or STARZ \$8/month each

www.directvnow.com

Streaming services are not provided by Whip City Fiber.

Prices and channel options are subject to change. Please confirm your options with the provider before purchase.



The Weather Channel

ΞM

VICELAND

VH1

>

DSO.

TV LAND

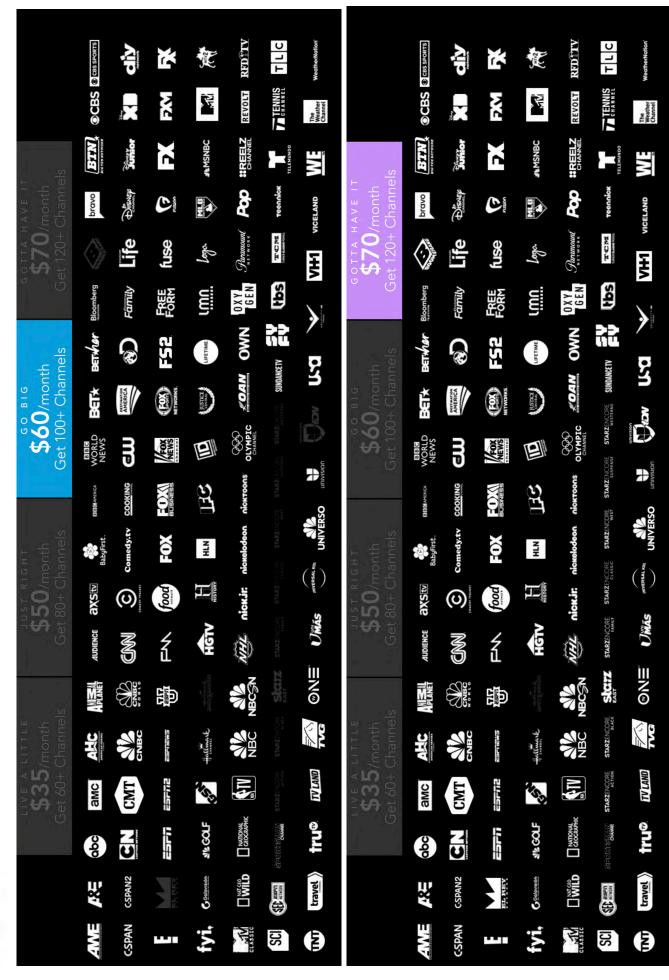
Iru®

travel



DIRECTV NOW ADD ONS: HBO or CINEMAX \$5/month each SHOWTIME or STARZ \$8/month each

www.directvnow.com



over-the-air tv and tv guides

LOOKING FOR CHANNEL 15 (Westfield's local access cable channel)?

You can watch the Channel 15 live stream including town and council meetings on your computer, tablet, or phone at the city's website: www.cityofwestfield.org/512/CH-15-Live-Stream.

Market	Station	Network	Channel
Hartford, CT	WFSB	CBS	3.1
Hartford, CT	WFSB-2	Escape	3.2
Hartford, CT	WFSB-3	Laff	3.3
Hartford, CT	WFSB-4	CBS	3.4
Springfield, MA	WSHM	CBS	3.5
1 0 /	WSHM-3	COZI TV	3.6
Springfield, MA		ABC	8.1
New Haven, CT	WTNH-DT		
New Haven, CT	BOUNCE	Bounce TV	8.2
New Haven, CT	WTNH-SD	ABC	8.3
Hartford, CT	WUVN-DT	Univision	18.1
Hartford, CT	WHTX	Univision	18.2
Hartford, CT	WUTH	Univision	18.3
Hartford, CT	LATV-DT	LATV	18.4
Waterbury, CT	WCCT-DT	CW	20.1
Waterbury, CT	This-TV	This TV	20.2
Waterbury, CT	Comet	Comet TV	20.3
Springfield, MA	WWLP-DT	NBC	22.1
Springfield, MA	WWLP-D1	CW+	22.2
Springfield, MA	WWLP-D2	ION	22.3
Hartford, CT	WEDH-1	PBS	24.1
Hartford, CT	WEDH-3	CPTV Spirit	24.3
New London, CT	ION	ION	26.1
New London, CT	Qubo	Qubo	26.2
New London, CT	ION Life	ION Life	26.3
New London, CT	ShopTV	Infomercials	26.4
New London, CT	QVC	QVC	26.5
New London, CT	HSN	HSN	26.6
New Britain, CT	WVIT-HD	NBC	30.1
New Britain, CT	COZI-TV	COZI TV	30.2
New Britain, CT	EXITOS	TeleXitos	30.3
Springfield, MA	ABC40HD	ABC	40.1
Springfield, MA	FOX6-HD	FOX	40.2
Norwich, CT	WEDN-1	PBS	53.1
Norwich, CT	WEDN-3	CPTV Spirit	53.3
Springfield, MA	WGBYDT1	PBS	57.1
Springfield, MA	WGBYDT2	World Channel	57.2
Springfield, MA	WGBYDT3	PBS Kids 24/7	57.3
Springfield, MA	WGBYDT4	Create	57.4
New Haven, CT	WCTX-DT	MyN	59.1
New Haven, CT	JUSTICE	Grit	59.2
New Haven, CT	GRIT-TV	Justice Network	59.3
Hartford, CT	WTIC-DT	FOX	61.1
Hartford, CT	Ant TV	Antenna TV	61.2
New Haven, CT	WEDY-1	CPTV Spirit	65.1
New Haven, CT	WEDY-3	PBS	65.3

Check out these online TV guides which you can set up to show what's available on local channels and with your streaming subscription!

titantv.com streamingtvguides.com



Any questions? Email us at customerservice@whipcityfiber.com or give us a call at (413) 485-1251.

There are various factors that determine the signal strength of over-the-air channels, including terrain, storms, trees, surrounding buildings, structural materials, etc. These channels are available with an antenna and can not be guaranteed by Whip City Fiber.



Did you know that local networks broadcast high-definition signals which are available over the air? You can get ABC, CBS, NBC, PBS, and more for free. All you need is an HD antenna to pick up these channels on the TVs in your home.

Whip City Fiber sells digital HD antennas with free installation

(up to \$300 value)* to our customers. Our Antop antenna is a one-time cost of \$80. Let us know if you're interested and we'll set up installation along with your Whip City Fiber service.

Call us at (413) 485-1251 to sign up today!



ANTOP UFO Outdoor/Attic/RV HDTV Antenna I Smartpass Amplified

- · New Generation digital tech design: matches mechanical antennas
- · UV coating, weather resistant finish
- · Smartpass technology amplifies range from 0, 55 to 65 miles
- · 4G LTE Filter: blocks unwanted 3G and 4G signals
- Omni-directional reception for weak/moderate signal strength areas
- · Easy home exterior installation: wall, roof, balcony
- · Size: 15-inch diameter



powered by (S) ooma

Get Crystal-Clear Home Phone Service For Only \$12.95/Month*

Get amazing voice technology and a top-rated phone system that provides you with an affordable, trusted, and high-quality service with many great features.

Premier Phone Service Features:

- Unlimited calling in the US, Mexico, and Canada.
- Superior voice quality and reliability with Ooma PureVoice™ HD technology.
- Includes caller-ID, call-waiting, voicemail, and 911 at no extra charge.
- Keep your current phone and phone number or pick a new number at no charge.
- Receive a text alert when 911 is called from your home.
- Block telemarketers, robocallers, and phone spammers with the most advanced privacy controls available.

- Make or take two simultaneous calls with the Instant Second Line[™]. Perfect for a home office!
- Interact with your favorite smart products like Amazon Echo and Nest to make your home safer and more convenient than ever before.
- Forward voicemail to your email and smartphone.
- Never miss a call when you ring your home and mobile phone simultaneously with Multi-Ring.
- Unlimited inbound and outbound calling with the Ooma mobile app.
- Works with your high-speed Whip City Fiber connection and regular home phone.
- Take advantage of low international rates or sign up for our international calling plan which includes unlimited minutes to landlines in over 60 countries and to mobile phones in over ten countries for only \$14.99/month.



*Plus required taxes and fees



HOW MUCH COULD YOU SAVE?

Use this worksheet to estimate your savings when you choose speedy and local Whip City Fiber.

Up to 1,000 Mbps Upload and Download

No Contract | FREE Equipment | FREE WIFI | FREE Installation

Today you're paying						
\$	/month					
With Whip City Fi	ber					
□ \$69.95/mo. for	internet					
□ \$12.95/mo.* for	☐ \$12.95/mo.* for phone					
Select a streaming WCF provides high-speed internet a does not directly provide any TV pro	ccess to streaming services but					
\$	/month					
Total it up and see the difference! Add up your selected services and put the total in the purple box.						
→ \$	/month					

We want to help you take full advantage of Whip City Fiber for savings every month. If you have questions, just let us know.

whipcityfiber.com | 413-572-0100